



## Professional Leadership Training Workshop

The following list outlines the major topics of training:

- ◀ Attitude
- ◀ Team Effectiveness
- ◀ Vision/Mission of the Organization
- ◀ Role of the Manager/Supervisor
- ◀ Leadership Qualities
- ◀ Personal/Organizational Values
- ◀ Effectiveness Communication Model/Overview
- ◀ Perception
- ◀ Self-fulfilling Prophecy
- ◀ Active Listening Skills
- ◀ Effective use of Feedback
- ◀ Communication Styles
- ◀ Managing Conflict
- ◀ Principles of Management
- ◀ Coaching Skills
- ◀ Dealing with Problem Employees
- ◀ Leadership Behaviors
- ◀ Motivation
- ◀ Delegation
- ◀ Building a Winning Team

## "YOU CAN NEVER NOT LEAD!"

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This intensive three-day workshop is designed to have an immediate positive impact on the leadership behaviors of managers and supervisors. The objective of the course is to raise the level of professionalism of supervisors and managers in your organization, with specific emphasis on leadership and interpersonal skills. The training is conducted in your area for your supervisors and managers at a very reasonable cost.

This course is taught by IRI's seasoned trainers. Our trainers have a minimum of twenty years of real-world experience in training of managers and supervisors. We can show you how to *achieve excellent results by getting extraordinary performance from your employees*. Call us today for more information.

### INDUSTRIAL RELATIONS INTERNATIONAL, INC.

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# EXTRAORDINARY LEADERSHIP





## *Here's What Some of the Attendees Have to Say:*

*"This is the very best workshop I have ever attended, hands down."*

*"This is an excellent workshop – I can take the knowledge and immediately put it to use."*

*"Material was presented in an outstanding manner and in a format where it can be applied both personally and professionally."*

*"I've learned more in this workshop about myself and how to deal with other people than I learned in four years of college."*

*"This workshop gave us very tangible, useful and easily implemented tools that will help us to be the best."*



## **"YOU CAN NEVER NOT LEAD!"**

Bad English? Maybe, but as leaders in your organization, your managers and supervisors are leading every minute of every day. Are they getting the maximum results from their employees? Are they focused on being their best and helping their employees and your organization be the best?

**Leadership is the most important,** but the least understood skill of all. There is a very big difference between being a manager or supervisor and being a leader. We have years of experience teaching managers and supervisors how to become leaders. We teach them how to achieve maximum organizational results and get extraordinary performance out of their employees.

This highly interactive workshop is an excellent method for implementing positive organizational change. It is also a great refresher for refocusing your leaders on building pride, teamwork and excellence in your organization.

Best of all, we come to you and train all of your managers and supervisors. Call us today at 800-552-7897 for a free consultation and quote.



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*Consultants To Management*

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